



Order Processing Time

Here at WinterPromise, we do our best to get each and every order out as soon as possible. Please allow 1-2 weeks for your order to be processed prior to shipment. For larger purchases or resources, there may be varying processing times. We will notify you directly via email of any delay in processing. If there is a specific date you would like your adventure, please feel free to contact us. We will always try to ensure every WinterPromise Family has what they need for their adventure.