



Missing Materials

If your package is missing materials and your order has been completed please reach out to us as soon as possible. If you do not reach out to us within 4 weeks of the delivery of your order we cannot guarantee that we will be able to send you the resources you are missing. Once you have passed the 4 week time period it becomes more possible that you misplaced the book or lost it.

We will not ship out any missing materials 12 weeks after your order was completed as we see 12 weeks as enough time to receive your package as well as go through the contents of your order making sure you have everything you need for this school year, and contact us to let us know that you are missing a resource.